

September 2021



September

At last there is a glimmer of spring and sunshine. I have been told by people who have been to see the wildflowers, that they are simply amazing this year... which I will get to see for myself, as I am heading up north next week for a couple of weeks holiday. In my absence Julie will be acting in my role and will sit in the Manager's Office.

I am looking forward to the 3 S's, Sunshine, Sea and Sky. North of Geraldton provides all three. We are lucky to have such a diverse landscape in Western Australia. You can be sitting on a beach looking at the endless space and blue sky and behind you is the red of the land.

Did you know that Kalbarri sits at the mouth of the Murchison River and is known for its

seaside cliffs, estuary beach and wild pelicans that come to visit.

A little bit further north is Monkey Mia and Shark Bay and if you keep going you end up in Broome.

One of the positive things about COVID has been, how much more West Australians are exploring their own country. The last time I was up that way was 25 years ago with two toddlers, so it will be interesting to see how much or how little it has changed.

A short newsletter this month, due to my annual leave, but I hope you enjoy this lovely spring weather.

COVID

As a State, we have been very fortunate compared to the Eastern States, but I am mindful the Delta variant doesn't know about borders and how vulnerable we all still are.

In the event that Western Australia has an outbreak, then Narrogin Regional Homecare will put into place our COVID protocol. Jessie House will close immediately as directed by the Department of Health.

The office will close and some staff will work from home, whilst others will still work in the building, but we will be closed to the public. Our staff are all aware of what to do in the event of an outbreak and over 90% of us have been vaccinated and the remaining staff have booked in for their vaccinations.

All non-essential services such as Domestic Assistance and Social Support will be suspended.

All essential services such as Personal Care, Welfare Checks, Medication Support will continue as per normal.

In the event that you develop flu-like symptoms or are being tested for COVID, we will still come to your home for essential services, but staff will wear full PPE (Personal Protective Equipment), this includes gloves, mask, eye protectors and an apron.

We will reintroduce Shop-by-List for those vulnerable clients who cannot or choose not to leave their homes and, we can conduct daily phone checks as well.

I sincerely hope that Western Australia continues to remain the exception but I would rather we were prepared.

Jessie House Update

The plans have arrived and we are currently talking with building companies and getting the tender documents ready.

Slowly but surely we are moving towards having an actual building by this time next year. All the staff at Homecare are looking forward to moving into and decorating the new space and being able to show it off.

Gadabout Club

Last month, clients enjoyed a day to Armadale and had a wander around the Armadale Shopping Centre before stopping for lunch at the Narrogin Inn, where it was reported that the food was delicious and the service was great. For those that are interested we are planning another trip to Armadale in November.

Future Trips

Where: Dwellingup

When: Tuesday 12 October 2021

Pick up: from 7.30am

Cost: \$18.00 plus pay for your own lunch

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Where: Armadale

When: Tuesday 9 November

Pick up: from 7.30am

Cost: \$18.00 plus pay for your own lunch

There will be no Gadabout trips in December, this will be replaced with our annual Christmas Party.

Invoicing

It's been a very long journey, but I am pleased to announce that from October we will be moving over the Xero accounting system for client invoices and statements.

These simple easy to read invoices will show the services you have received as well as payments made, you will also receive a statement each month if you have any monies outstanding.

I do apologise for how long this has taken and for any clients that have outstanding amounts from previous months, we will be in contact to discuss payment arrangements.

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