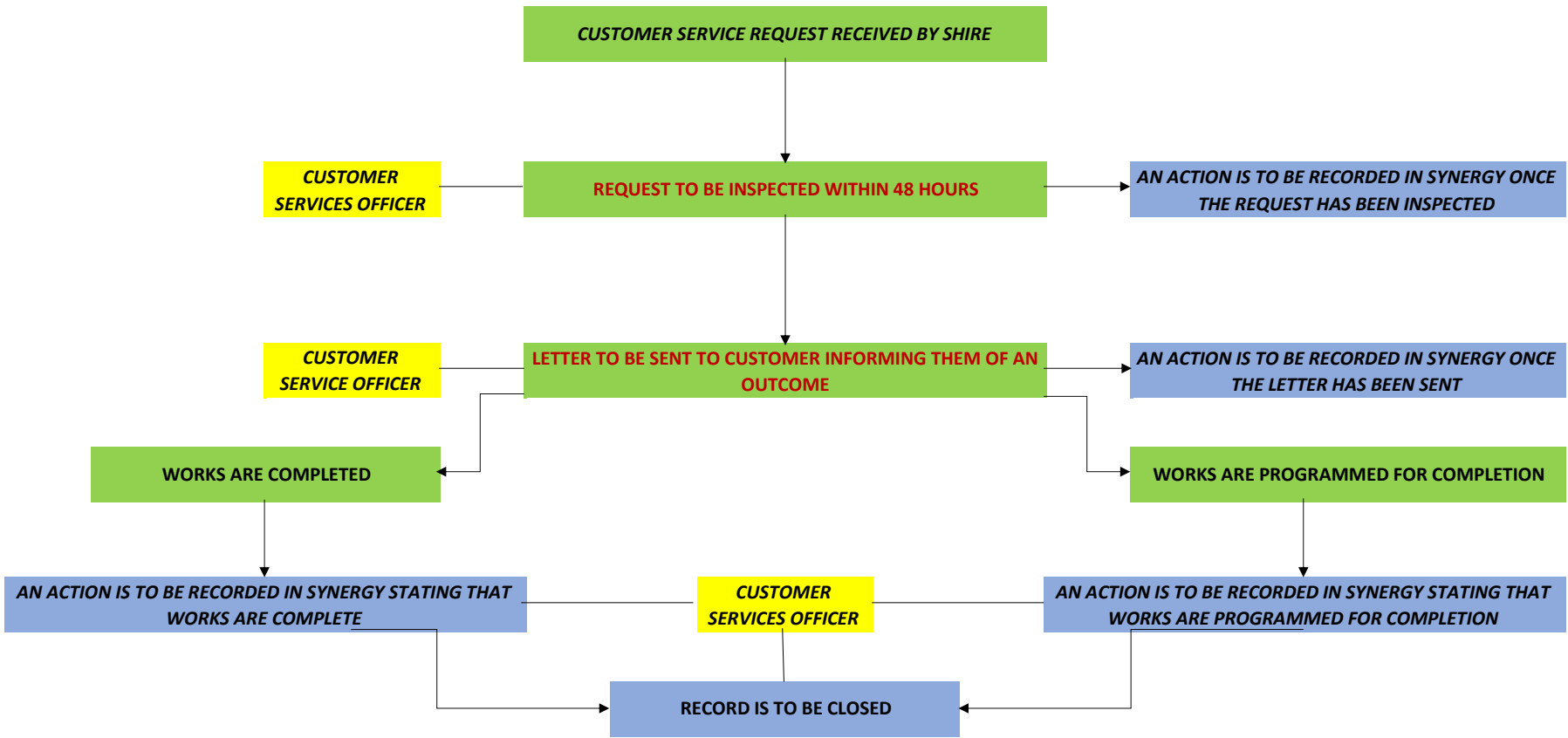


CUSTOMER SERVICE FLOW CHART



ALL INTERNAL REQUESTS ARE TO BE RESPONDED TO VIA AN EMAIL